

Summary for children and young people

Name: Caritas Care (Head Office)

URN: SC048438

Date of inspection: 29 Nov 2021

Hello

We recently visited Caritas Care to see how the agency is doing, as it is four years since we were last there. Our inspections help us gain an understanding about how the agency is doing.

We inspect adoption agencies to check that you and your families are getting the support that you need. As part of the inspection, we spoke with managers, as well as social workers and your adoptive parents. We were also lucky to speak to a couple of you too! We think that this is an Outstanding adoption agency! Only the very best agencies get this judgement!

In summary, these are some of the things that we think Caritas do really well:

- They make sure that your adoptive parents are ready to have a child placed and that they understand children's needs.
- The agency does a really good job of making sure that you fit into your family.
- You and your families can get help and support from Caritas if you need it.
- Staff at Caritas are highly skilled and know what the best thing is to do.
- Staff at Caritas work really well with other agencies. This includes your schools to make sure they understand the best way to support you.
- Staff produced some really helpful newsletters for you all during lockdown. We hope you made some of their recipes or did the craft activities.
- The agency helps adopted adults find things out about their early life. They told us that the staff were very sensitive and helpful, which re-assured them.
- Managers at Caritas are always looking at ways to get better and better!

Please let the agency staff know if you have any further questions.

Best wishes
Mandy and Dawn